



DATA PRIVACY POLICY APPLICABLE OUTSIDE THE EU, SWITZERLAND, AND THE UK

VERSION 1.15; LAST UPDATED 21 OCTOBER 2025

(For additional information related to California residents, see **NOTICE AT COLLECTION AND IMPORTANT ADDITIONAL PRIVACY INFORMATION FOR CALIFORNIA RESIDENTS** below)

In this Data Privacy Policy (the “Privacy Policy”):

- OPEX Corporation, with offices located in New Jersey, United States of America (“OPEX Corporation”), describes how [opex.com](https://www.opex.com) and the other websites listed in Appendix A (each, “the Website” or “Website”) operate and how OPEX Corporation collects, uses, and shares information, including personal data, gathered from visitors to the Website or in the course of business activities conducted by OPEX Corporation elsewhere, when visitors to the Website, job applicants, and other parties are located outside the European Union (the “EU”), Switzerland, and the United Kingdom (the “UK”).
- The registered branch offices and subsidiaries of OPEX Corporation (an “OPEX Branch/Subsidiary”) describe how each of them independently collects, uses, and shares information, including personal data, gathered in the course of conducting its business with parties located outside the EU, Switzerland, and the UK.

This Privacy Policy may be updated periodically to reflect changes in OPEX Corporation’s or the OPEX Branches/Subsidiaries’ information practices. The latest update will be indicated at the top of this Privacy Policy.

COLLECTING INFORMATION

OPEX Corporation and the OPEX Branches/Subsidiaries collect information that you provide to us as well as from third parties. Furthermore, OPEX Corporation collects information from you automatically when you use the Website.

Information You Provide To Us: OPEX Corporation and the OPEX Branches/Subsidiaries collect information that you provide to us when you solicit business from us, purchase products and services offered by us, perform supply or similar contracts with us, request information from us, contact us, register with us, complete a survey, and submit an email. Furthermore, OPEX Corporation collects information from you when you use the Website or services available through the Website. The information referenced above may include your personal data including, by way of example, your name, postal address, telephone number, fax number, e-mail address, subscriber/screen name, and password used to access our services.

If the collection and processing of personal data are required by law or to perform a contract, we will request it from you. Failure to provide such data may result in our inability to perform services you request or a contract to which you are a party.

Data Collected from Third Parties: OPEX Corporation and the OPEX Branches/Subsidiaries may, where permitted by law, obtain data about you from third-party sources. For example, we collect information



through providers such as Dun & Bradstreet Hoovers, Inc., HubSpot, Inc. (enrichment services), NeverBounce LLC (a ZoomInfo company), and ZoomInfo Technologies Inc. Such data may include professional contact details (e.g., telephone number, company affiliation, job title) and other professional or business information. We may combine this information with data you have provided directly to us to maintain accurate records, improve customer relationship management, and support our business operations.

Automatically Collected Data: OPEX Corporation and its third-party service providers collect data about you automatically when you visit the Website, namely through 'cookies,' 'web beacons,' and other tracking technologies. When you access the Website, communications data (e.g., home service domain name and Internet protocol address) or utilization data (e.g., information on the beginning, end, and extent of each access, as well as information on the services that you accessed) may be generated. As permitted by applicable law, OPEX Corporation and its third-party service providers may combine this information with the personal data that OPEX Corporation collects about you. For additional information, see COOKIES AND OTHER TRACKING TECHNOLOGIES as well as ANALYTICAL TOOLS below.

USING YOUR INFORMATION

OPEX Corporation and the OPEX Branches/Subsidiaries (or a third party operating on our behalf) may use your information, including your personal data, for the following purposes, as permitted by law:

- To perform a contract with you or take steps to enter into a contract at your request.
- To provide the OPEX products and services to you; to communicate with you about your use of such OPEX products and services; to provide you with product updates, releases, and news; to respond to your inquiries; to fill your orders; and for other customer service-related purposes.
- To help us better understand your business needs; to support a potential or current customer relationship with you; and to better understand how we can improve our products and services, such as by soliciting your comments, or in the case of OPEX Corporation, to track your preferences when browsing the Website.
- To contact you about OPEX products and services and to conduct surveys to better understand your needs as a potential or current customer.
- For marketing and promotional purposes, including through email or equivalent electronic means. For example, we may use personal data such as an email address to send news and newsletters, special offers and promotions, and to otherwise contact customers about OPEX products, services, or information that we think may interest customers. We may also use personal data to assist them in advertising OPEX products and services on third-party websites.
- For research and development purposes, including to improve OPEX products and services.
- In the case of OPEX Corporation, to improve the Website by tracking your activities on the Website; to understand the demographics of visitors to the Website by tracking your activities on the Website; and for other research and analytical purposes.
- To comply with applicable legal obligations, including to respond to a subpoena or court order.



- To protect our rights and interests as well as the rights and interests of other customers, suppliers, job applicants, visitors to the Website, or other third parties, where we believe it is necessary to do so to investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the safety of any person, and/or violations of this Privacy Policy, or violations of OPEX Corporation's [WEBSITE TERMS OF USE](#) ("Terms of Use").

DISCLOSING INFORMATION

OPEX Corporation and the OPEX Branches/Subsidiaries may disclose your information, including your personal data, for any of the reasons described in USING YOUR INFORMATION above as follows:

- ***OPEX Group of Companies.*** We may share the information that we collect from you within the OPEX group of companies, including to and among OPEX group companies located outside of your home country.
- ***Service Providers.*** We may share the information that we collect from you with service providers, contractors, and agents who perform functions on our behalf. For example, we may use vendors to conduct surveys on our behalf, to perform information technology and other technical support functions, and for other purposes consistent with the purposes for which you have provided information to us.
- ***Advertising and Analytics Vendors.*** We may disclose certain information that includes personal information to analytics vendors for purposes of targeted advertising and to improve and measure the effectiveness of our ads.

We may also disclose your information in the following circumstances:

- ***Business Transfers.*** If OPEX Corporation or an OPEX Branch/Subsidiary is acquired by or merged with another company, or if all or substantially all of the assets of OPEX Corporation or an OPEX Branch/Subsidiary are transferred to another company, or as part of the preparation for such transaction, or as part of a bankruptcy proceeding, we may transfer in whole or in part the information we have collected from you to such other company.
- ***In Response to Legal Process.*** We may also share the information that we collect from you to comply with the law, a judicial proceeding, court order, or another legal process, such as in response to a court order or a subpoena.
- ***To Protect Us and Others.*** We may share the information we collect from you where we believe it is necessary to investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the safety of any person, violations of the Terms of Use or this Privacy Policy, or as evidence in litigation in which we are involved.
- ***As Authorized by You.*** We may disclose personal information we collect from you if you request or authorize it.
- ***Aggregate and De-Identified Information.*** We may share aggregate or de-identified information with third parties for marketing, advertising, research, or similar purposes, including to assist us in determining relevant advertising platforms as well as to determine the success of our various campaigns.



Additional details on how we handle your information may be provided to you in a separate notice(s) or a contract.

COOKIES AND OTHER TRACKING TECHNOLOGIES

When you visit our Website, OPEX Corporation and our service providers may use cookies and similar technologies (such as web beacons, pixels, and scripts) to automatically recognize your device, improve functionality, and tailor your experience.

Cookies help us in many ways, for example, by enabling you to navigate between pages efficiently, remembering your preferences, improving the performance of the Website, and delivering relevant content and advertising.

We use cookies and similar technologies for the following purposes:

- **Strictly Necessary Cookies.** Required for the operation of our Website (e.g., to enable navigation and security features).
- **Performance and Analytics Cookies.** Help us understand how our Website is used so that we can improve its performance and user experience.
- **Functional Cookies.** Allow us to remember choices you make and provide enhanced features.
- **Targeting/Advertising Cookies.** Used to deliver content and advertisements tailored to your interests and to measure the effectiveness of our marketing campaigns.
- **Social Media Cookies.** Enable you to share content through third-party platforms and may allow those platforms to track your activity.

Managing Your Cookie Preferences: Our Website uses a cookie management platform provided by Osano, Inc., 3800 N Lamar Blvd, Ste 200, Austin, TX 78756, USA, which allows you to control your cookie preferences at any time. Through Osano, Inc.'s cookie banner, you can:

- View the current list of cookies used on our Website.
- Accept or reject categories of cookies (except those that are strictly necessary).
- Change your preferences or withdraw consent at any time by using the Cookie Settings button (the floating cookie icon at the bottom of the page).

Third-Party Cookies: Some cookies on our Website are placed by third parties (such as analytics, advertising, or social media providers). These third parties may collect information about your online activities over time and across different websites. For more details on how third parties use cookies and process data, please review their privacy policies.

Oracle Recruiting Cookies (Job Application Platform): When you apply for a position through our recruitment pages, OPEX uses Oracle Recruiting, an application of Oracle Cloud Human Capital Management ("Oracle HCM"), provided by Oracle America, Inc., 2300 Oracle Way, Austin, Texas 78741, USA. Oracle Recruiting uses cookies and related technologies, including strictly necessary cookies to maintain sessions and secure application submission, performance and analytics cookies to understand platform usage and improve functionality, functional cookies to remember user preferences (such as



language settings), and other technologies (e.g., web beacons or server log files) that support security, performance, and system integrity. Some cookies are placed directly by Oracle Recruiting, while others may be set by third-party service providers (for example, for load balancing or authentication). Please note that these cookies are specific to the Oracle Recruiting platform and are not managed through the Osano cookie management platform referenced elsewhere in this Privacy Notice. For more details, please see Oracle's Privacy Policy (<https://www.oracle.com/legal/privacy/>). Additionally, if you choose to apply using your LinkedIn profile or share job postings via social media, those providers may place cookies in accordance with their own privacy policies.

Disabling Cookies via Your Browser: In addition to Osano, Inc.'s cookie management tool, most browsers allow you to control cookies through settings that let you block or delete them. Please note that disabling cookies may affect the functionality of certain features of our Website.

Cross-Device Use: OPEX Corporation and service providers may use the information that we collect about you (whether directly from you from our Website, through your device(s), or from a third party) to help OPEX Corporation and its service providers identify other devices that you use (e.g., a mobile phone, tablet, other computer, etc.). OPEX Corporation and its service providers also may use the cross-device tracking and other information we learn about you to serve targeted advertising on your devices and to send you emails. To opt-out of cross-device advertising, you may follow the instructions set forth in the "Third-Party Targeted Advertising Cookies and Other Third-Party Tracking Technologies" section below. Please note: if you opt-out of these targeted advertising cookies or other tracking technologies, your opt-out will be specific to the web browser or mobile device from which you accessed the opt-out. If you use multiple devices or browsers, you will need to opt-out each browser or device that you use.

Third-Party Targeted Advertising Cookies and Other Third-Party Tracking Technologies: OPEX Corporation may use Google Ads Remarketing and other third parties, including LinkedIn and Oracle Eloqua, to allow us to continue to show you OPEX advertisements when you visit other portions of the Internet. Google Ads Remarketing, LinkedIn, and Oracle Eloqua use cookies or other tracking technologies that are stored on your device to serve such ads based on your prior visits to the Website. You may opt-out Google Ads Remarketing by visiting <http://www.google.com/ads/preferences/>. You may opt-out of LinkedIn targeted advertising by visiting <https://www.linkedin.com/help/linkedin/answer/62931?lang=en>.

Opting out of Google Ads Remarketing, LinkedIn, or Oracle Eloqua will opt you out of those companies' delivery of interest-based content or ads to you, but it does not mean that you will no longer receive any advertising on other websites. You may continue to receive advertisements, for example, based on the particular website that you are viewing (i.e., contextually based ads) or from other advertising networks. Also, if you later erase your cookies or other tracking technologies, use a different device or change Web browsers, your preference may no longer be active.

ANALYTICAL TOOLS

Our Website may use third-party analytics and measurement tools to help us understand how visitors use the Website, improve performance, and deliver marketing communications.

Information about the specific analytics providers currently in use, and the cookies they set, is available through our Osano, Inc. cookie management platform. You can view these details and manage your

preferences at any time by using the Cookie Settings button (the floating cookie icon at the bottom of the page). The analytical tools used by OPEX may include, without limitation, those listed below.

- **Google Analytics:** To help OPEX Corporation design and optimize the Website, the Website may use Google Analytics, an analytical service provided by Google LLC, 1600 Amphitheatre Parkway, Mountain View, California 94043 USA ("Google"). In this context, pseudonymized user profiles are created and cookies are used. The information generated by the cookie about your use of the Website is transferred to Google. This information is used to evaluate your use of the Website, to compile reports on Website activities, and to provide further services associated with the use of the Website and the Internet, for the purpose of market research and the demand-oriented design of the Website. IP addresses are anonymized so that assignment is not possible (IP masking). Further information on data protection in connection with Google Analytics can be found in Google Analytics' Help section at <https://support.google.com/analytics/answer/6004245?hl=en>. You can prevent the collection of data generated by the cookie and related to your use of the Website (including your IP address) and the processing of this data by Google, for example, by downloading and installing a browser add-on at <https://tools.google.com/dlpage/gaoptout?hl=en>.
- **Google Ads Conversion Tracking:** The Website may use Google's Ads conversion tracking (formerly "AdWords Conversion Tracking") to generate statistics related to the use of the Website and for the purpose of optimizing our Website. Google Ads is provided by Google LLC, 1600 Amphitheatre Parkway, Mountain View, California 94043 USA ("Google"). Google Ads places a cookie on your device if you have accessed the Website via a Google advertisement. If you then visit certain pages of the Website and the cookie has not yet expired, OPEX Corporation and Google can recognize that you have clicked on the ad and have been redirected to those pages. Each Google Ads customer such as OPEX Corporation receives a different cookie. The information collected using the conversion cookie is used to generate conversion statistics for Google Ads customers who have opted for conversion tracking. Customers see the total number of users who clicked on their ad and were redirected to a page with a conversion tracking tag. However, they do not receive any information that personally identifies users. Google's Privacy Policy on conversion tracking can be found at <https://policies.google.com/privacy?hl=en>. If you do not wish to participate in the tracking process, you can refuse to accept the cookie required for this by, for example, using a browser setting that generally deactivates the automatic acceptance of cookies. In accordance with Google's terms of use, we are required to inform you of Google's opt-out options. You may opt out of Google Ads personalized advertising by visiting: <https://www.google.com/settings/ads>.
- **Google reCAPTCHA:** The Website may use Google reCAPTCHA provided by Google LLC, 1600 Amphitheatre Parkway, Mountain View, California 94043 USA ("Google"). Google reCAPTCHA checks whether the entry of data (e.g., into a contact form on the Website) is done by a human or an automated program. To do this, reCAPTCHA analyzes the behavior of the Website visitor on the basis of different characteristics. This analysis starts automatically as soon as the Website visitor accesses the Website. For analysis, reCAPTCHA evaluates different information (e.g., IP address, the amount of time the Website visitor stays on the Website, etc.). The data collected during the analysis is transmitted to Google. reCAPTCHA analyses run completely in the background, and visitors to the Website are not informed that an analysis is taking place. Further information about Google reCAPTCHA and Google's Privacy Policy can be found at

<https://policies.google.com/privacy?hl=en> and <https://www.google.com/recaptcha/intro/android.html>. In accordance with Google's terms of use, we are required to inform you of Google's opt-out options. For more information about how Google collects and processes data in connection with reCAPTCHA, and for settings to manage your preferences, please review Google's Privacy Policy: <https://policies.google.com/privacy>

- **Hotjar:** The Website may use the Hotjar analytical services provided by Hotjar Ltd., Dragonara Business Centre, 5th Floor, Dragonara Road, Paceville, St Julian's STJ 3141, Malta ("Hotjar") to help OPEX Corporation to better understand visitors' experiences of the Website (e.g., how much time a visitor spends on a page, which links the visitor chooses to click, what the visitor does and does not like, etc.). This, in turn, helps OPEX Corporation to design and optimize the Website.

The Hotjar analytical services use cookies and other technologies to collect data on visitors' behavior and their devices, in particular, the IP address of the device (captured and stored only in anonymized form), device screen size, device type (unique device identifiers), browser information, geographic location (country only), and preferred language used to display the Website. Hotjar stores this information in a pseudonymized user profile. Neither Hotjar nor OPEX Corporation will use this information to identify individual users. For further details, please see Hotjar's Privacy Policy at <https://www.hotjar.com/legal/policies/privacy>. You can opt-out of the creation of a Hotjar user profile, Hotjar's storing of data about your usage of the Website, and Hotjar's use of tracking cookies on other websites by visiting <https://www.hotjar.com/legal/compliance/opt-out>.

- **LinkedIn:** The Website may use LinkedIn conversion tracking technology and retargeting features provided by LinkedIn Corporation, 1000 W. Maude Avenue, Sunnyvale, California 94085 USA ("LinkedIn"). LinkedIn technology allows visitors to the Website to play personalized ads on LinkedIn. It also provides OPEX Corporation the ability to create anonymous reports on ad performance and website interaction information. To do this, the LinkedIn Insight tag is included on the Website, which connects the visitor to the LinkedIn server when the visitor visits the Website and is logged into LinkedIn at the same time. For further details, see LinkedIn's Privacy Policy at <https://www.linkedin.com/legal/privacy-policy>. If you are logged in to LinkedIn, you can deactivate data collection at any time by clicking on the following link: <https://www.linkedin.com/settings/enhanced-advertising>.
- **Vimeo:** The Website may embed videos from OPEX Corporation's official Vimeo channel(s). If a visitor to the Website presses 'play' on such a Vimeo video, Vimeo.com, Inc., 330 West 34th Street, New York, New York 10001 USA and/or its corporate affiliates ("Vimeo"), may set cookies to enable the video to play and maintain the security of Vimeo's services. These cookies do not directly identify anyone.

If a visitor to the Website has a Vimeo account and is logged into that account, Vimeo may set cookies for analytics and advertising purposes and collect data linked to the visitor's Vimeo account when the visitor visits a Website page containing a Vimeo video. For more information, see Vimeo's cookies policy at https://vimeo.com/cookie_policy.

- **YouTube:** The Website may embed videos from OPEX Corporation's official YouTube channel(s) using 'privacy-enhanced mode' provided by Google LLC d/b/a YouTube, 901 Cherry Ave, San



Bruno, California 94066, USA and/or its corporate affiliates (“YouTube”). ‘Privacy-enhanced mode’ may set cookies on the visitor’s computer when the visitor arrives on a Website page that contains a YouTube video. These cookies do not directly identify individual users, and YouTube does not store information to personalize the visitor’s experience unless the visitor is logged into a Google account. For further information, see YouTube’s embedded videos page at <http://www.google.com/support/youtube/bin/answer.py?hl=en-GB&answer=171780>

If a visitor to the Website has a Google account and is logged into that account, YouTube may set cookies for analytics and advertising purposes and collect data linked to the visitor’s Google account. For more information, see Google’s Privacy Policy at <https://policies.google.com/privacy?gl=GB&hl=en-GB#intro>.

SOCIAL PLUG-INS

Our Website may include social media plug-ins that allow you to share content or connect with your social media accounts. These plug-ins may be provided by third parties such as Facebook, LinkedIn, or X.

When you interact with a social plug-in (for example, by clicking a “Like” or “Share” button), your browser may automatically transmit certain information to the provider of that plug-in. This information may include your IP address, browser type, the fact that you visited our Website, and, if you are logged in to the social media platform, information linked to your account.

We use a cookie management platform provided by Osano, Inc. to give you control over social media plug-ins that place cookies or similar technologies. You can adjust your preferences at any time by using the Cookie Settings button (the floating cookie icon at the bottom of the page).

Please note that OPEX Corporation does not control how these third-party providers process your personal data. For details on how social media providers use your information, please review their respective privacy policies.

If you do not wish for social media providers to collect data about your interaction with our Website, you should avoid engaging with the social plug-ins and may also manage your preferences through the Osano, Inc. cookie management platform.

CHILDREN

The Website is not for use by children under the age of 16 years, and OPEX Corporation does not knowingly collect, store, share or use the personal data of children under 16 years. If you are under the age of 16 years, please do not provide any personal data, even if prompted by the Website to do so. If you are under the age of 16 years and you have provided personal data, please ask your parent(s) or guardian(s) to notify OPEX Corporation at info@opex.com, and OPEX Corporation will delete all such personal data.



USERS FROM OUTSIDE OF THE UNITED STATES OF AMERICA

The Website is controlled, operated and administered by OPEX Corporation from its offices within the United States of America. Your information, including personal data, may be processed in the United States of America, any other country in which OPEX Corporation or any OPEX Branch/Subsidiary has operations including without limitation Australia, France, Germany, the Republic of Ireland, Switzerland, and the UK, and any country in which our database administrators and IT support providers operate including without limitation India, and you acknowledge that your information may be subject to access by law enforcement and other government entities, including courts and tribunals, in accordance with laws applicable in those jurisdictions.

ACCESS TO PERSONAL INFORMATION

You may update personal data that you have submitted to OPEX and is no longer accurate by emailing info@opex.com. Please note that copies of information that we have updated or deleted at your request in accordance with this Privacy Policy may remain viewable in cached and archived areas of our systems for a period of time.

SECURITY

To help protect your personal data against accidental or unlawful destruction, loss or alteration, and against unauthorized disclosure or access, OPEX uses reasonable administrative, technical, and organizational security measures. However, when communicating with us online, please note that no data transmission over the Internet, especially the use of email, can be guaranteed to be absolutely secure. We are not responsible for any lost, stolen, or compromised passwords or for any activity on your account via unauthorized password activity.

LINKS TO OTHER WEBSITES

Please be aware that the Website may contain links to other, third-party websites that operate independently from OPEX Corporation in whole or in part and to which this Privacy Policy does not apply. Such third-party websites may also reference or link to an OPEX Corporation website.

OPEX Corporation shall not be responsible for the privacy practices or the content of such third-party websites and disclaims any responsibility for such privacy practices and content. Without limiting the foregoing, any transactions that you enter into with any vendor, merchant, or another party that you access through such third-party websites are solely between you and that vendor, merchant, or another party.

This Privacy Policy shall not apply to any such third-party sites. For applicable provisions governing privacy on third-party sites, please refer to the privacy disclosures (if any) of the third-party site.

NOTICE TO JOB APPLICANTS

If you are located in the United States or Canada and apply for employment through the Website (where available), OPEX Corporation may use your information for the purposes of processing your employment application. OPEX Corporation may also use your information to comply with applicable legal obligations, including to respond to a subpoena or court order, and if OPEX believes that it is necessary to do so to protect its and the OPEX Branches/Subsidiaries' rights and interests and the rights and interests of third



parties. OPEX Corporation also may share your information with the OPEX Branches/Subsidiaries and its/their recruiters for the purposes of evaluating your application, and, where permitted by law, if they believe you might be interested in a different position.

If you are a resident of California and apply for employment through our Website, please see the additional information in our [Human Resources Privacy Notice - California](#).

(If you are located in the European Union, Switzerland, or the United Kingdom and applying through the Website for a position located in any of those areas or countries, please refer to the separate [DATA PRIVACY NOTICE APPLICABLE TO THE EU, SWITZERLAND, AND THE UK](#) for the applicable job candidate privacy notice.)

Please contact us using the contact information listed below if you have any questions.

QUESTIONS AND COMMENTS

If you wish to update or remove your personal data, opt-out from receiving, or opt-in to receive, marketing communications from us, please do so by indicating your preference on the Website (where available) or by contacting us at the postal address or email address below. If you have any questions or comments about this Privacy Policy (e.g., to review and update your personal data), please contact us at:

OPEX
305 Commerce Drive
Moorestown, New Jersey 08057-4234 USA
Attn.: Marketing Department
Email Address: info@opex.com
Telephone number: +1 856.727.1100

To notify us specifically regarding legal issues related to this Privacy Policy, please contact:

OPEX
305 Commerce Drive
Moorestown, New Jersey 08057-4234 USA
Attn.: John Sullivan, International Counsel
Email Address: info@opex.com
Telephone number: +1 856.727.1100

NOTICE AT COLLECTION AND IMPORTANT ADDITIONAL PRIVACY INFORMATION FOR CALIFORNIA RESIDENTS

The information below should be read in conjunction with the other sections of our policy above.

In this section, OPEX Corporation provides information for California residents, as required under California privacy laws, including the California Consumer Privacy Act ("CCPA"), which requires that we provide California residents certain specific information about how we handle their personal information, whether collected online or offline.



Under the CCPA, “personal information” is any information that identifies, relates to, describes, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular California resident. It does not include publicly available data as defined by the CCPA.

Except as expressly provided below, this section applies to all California residents whose personal information we collect, including, without limitation, individuals with whom we interact in a business-to-business (“B2B”) context (such as employees, owners, directors, officers, or contractors of our customers, suppliers, service providers, or other business partners).

With respect to individuals in a B2B context, we may collect, use, and disclose personal information, including name, business contact details, job title, and communications, for purposes such as providing or receiving products or services, managing business relationships, and complying with applicable laws. These individuals have the same rights as other California residents described in this section. Additional details regarding the categories of personal information that we collect and disclose are set forth in the table below.

Notwithstanding anything to the contrary herein, this Section does not apply to California residents who are employees of OPEX.

Categories of Personal Information that We Collect and Disclose: The table below sets out generally the categories of personal information (as defined by the CCPA) about California residents that we collect and disclose to service providers and contractors for a business purpose. We collect these categories of personal information from the sources described above in COLLECTING INFORMATION, and for the business and commercial purposes described above in USING YOUR INFORMATION. We may disclose personal information for the business or commercial purposes described above in DISCLOSING INFORMATION. Our collection, use, and disclosure of personal information about a California resident will vary depending upon the circumstances and nature of our interactions or relationship with such resident.

CATEGORIES OF PERSONAL INFORMATION WE COLLECT	Do we disclose for business purpose(s) to a service provider or contractor?
IDENTIFIERS: Identifiers such as a real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol (IP) address, email address, account name, or other similar identifiers.	YES
CUSTOMER RECORDS: Paper and electronic customer records containing personal information, such as name, signature, address, telephone number, insurance policy number, employment, employment history, bank account number, credit card number, debit card number, or any other financial information.	YES



COMMERCIAL INFORMATION: Commercial information, including records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.	YES
BIOMETRIC INFORMATION: Behavior such as keystroke patterns or rhythms.	YES
INTERNET OR OTHER ELECTRONIC NETWORK ACTIVITY INFORMATION: Internet or other electronic network activity information, including, but not limited to, browsing history, search history, and information regarding a resident's interaction with an Internet website, application, or advertisement, including access logs and other activity information related to your use of any OPEX Corporation websites, applications or other online services.	YES
GEOLOCATION DATA: Geographic location information about a particular individual or device.	YES
AUDIO, ELECTRONIC, VISUAL, OR SIMILAR INFORMATION: Audio, Electronic, Visual, or Similar Information including, but not limited to, information collected via call recordings if you are interacting with us in a customer service capacity or if you call us on a recorded line, recorded meetings and webinars, videos, photographs.	YES
PROFESSIONAL OR EMPLOYMENT-RELATED INFORMATION: Job title and other employment history.	YES
PROFILES AND INFERENCES: Inferences drawn from any of the information identified above to create a profile reflecting a resident's preferences, characteristics, behavior, and attitudes.	YES

Sale and Sharing of Personal Information. The CCPA defines "sale" as disclosing or making available personal information to a third-party in exchange for monetary or other valuable consideration, and "sharing" includes disclosing or making available personal information to a third-party for purposes of cross-context behavioral advertising. While we do not disclose personal information to third parties in exchange for monetary compensation, we may "sell" or "share" the following categories of personal information: identifiers, commercial information, location information (i.e., your IP address), and Internet and network activity information. We may disclose these categories to third-party advertising networks, analytics providers, and social networks for purposes of marketing and advertising, to improve and measure our ad campaigns, and to better understand activity on our Website. We do not sell or share sensitive personal information, nor do we sell or share personal information about individuals we know are under age sixteen (16).

Sensitive Personal Information: Notwithstanding the purposes described above, we do not collect, use, or disclose "sensitive personal information" beyond the purposes authorized by the CCPA.

Retention of Personal Information. We retain your personal information for as long as needed or permitted, based on the reason we obtained it (consistent with applicable law). When deciding how long



to keep your personal information, we consider whether we are subject to any legal obligations (e.g., any laws that require us to keep records for a certain period before we can delete them) or whether we have taken any legal positions (e.g., issued any legal holds or otherwise need to preserve the information). Rather than delete your data, we may also deidentify it by removing identifying details. Where we have committed to maintaining and using personal information in a deidentified form, we agree not to reidentify deidentified data except as permitted by applicable law.

California Residents' Rights: California law grants California residents certain rights and imposes restrictions on particular business practices as set forth below. Subject to certain conditions and exceptions, California residents have the following rights with respect to their personal information:

- 1. Right to Know (Access & Portability).** You have the right to request:
 - (i) the categories or personal information we collected about you;
 - (ii) the categories of sources from which the personal information is collected;
 - (iii) our business or commercial purposes for collecting, selling, or sharing personal information;
 - (iv) the categories of third parties to whom we have disclosed personal information; and
 - (v) a copy of the specific pieces of personal information we have collected about you.
- 2. Right to Correct.** You have the right to request that we correct inaccurate personal information.
- 3. Right to Delete.** You have the right to request that we delete your personal information.
- 4. Right to Opt-Out of Sales and Sharing.** You have the right to opt-out of “sales” and “sharing” of your personal information as those terms are defined under the CCPA.
- 5. Right to Access and Opt-Out of ADMT.** We do not use automated decision-making technology (“ADMT”) to make significant decisions about you, thus this right is not available to California residents.
- 6. Right to Limit Use and Disclosure.** We only use “Sensitive Personal Information” for the purposes permitted under the CCPA, thus this right is not available to California residents.
- 7. Right to Non-Discrimination.** We will not discriminate against you for exercising any of the rights described in this section.

Exercising Your Privacy Rights. California residents may exercise their CCPA privacy rights as set forth below:

- **Right to Opt-out of the Sale of Personal Information.** To exercise your right to opt-out of the “sale” or “sharing” of your personal information, you may do so by using the Cookie Settings button (the floating cookie icon at the bottom of the page) and/or by contacting OPEX Corporation as set forth above in QUESTIONS AND COMMENTS. When you contact us, please indicate in the subject line that you are contacting us concerning the “California Consumer Privacy Act.” We will



apply your opt out based upon the personal information in our records that is linked or reasonably linkable to the information provided in your request.

In addition, if we detect that your browser or device is transmitting an opt-out preference signal, such as the “global privacy control” or (“**GPC**”) signal, we will opt that browser or device out of cookies that result in a “sale” or “sharing” of your personal information. If you come to our Website or use our services from a different device or from a different browser on the same device, you will need to opt-out of cookies, or use an opt-out preference signal, for that browser and/or device as well. More information about GPC is available at: <https://globalprivacycontrol.org/>.

- ***Right to Delete, Correct and Requests to Know/Access.*** California residents may submit CCPA requests to delete, correct, and know/access by using our webform, available at <https://www.opex.com/contact-us/>, emailing us at info@opex.com, or calling our Marketing Department at 1 856.727.1100.

When you submit a request, we will take steps to verify your identity and request by matching the information provided by you with the information we have in our records. We will process your request based upon the personal information in our records that is linked or reasonably linkable to the information provided in your request. In some cases, we may request additional information in order to verify your identity, or where necessary to process your request. If we are unable to verify your identity after a good faith attempt, we may deny the request and, if so, will explain the basis for the denial.

You may also designate someone as an authorized agent to submit requests and act on your behalf. Authorized agents will be required to provide proof of their authorization in their first communication with us, and we may also require that the relevant CA resident directly verify their identity and the authority of the authorized agent.

For more information about our privacy practices, you may contact us as set forth above.

APPENDIX A
COVERED WEBSITES/URLS*

opex.com
digitizeyourdocuments.com
digitiseyourdocuments.com.au
digitiseyourdocuments.co.uk
digitizeyourdocuments.de
digitizeyourdocuments.fr
warehouseautomation.com
warehouseautomation.com.br
warehouseautomation.de
warehouseautomation.fr
warehouseautomation.jp
warehouseautomation.kr
warehouseautomation.mx