

# WHEN FLATBED SCANNING IS NOT ENOUGH

Legastat utilizes OPEX<sup>®</sup> scanners to restructure the prep and scan process

## OPEX<sup>®</sup>

### // THE BACKGROUND

Legastat has over 25 years of experience delivering highspeed and high-quality imaging and indexing services to law firms, government departments, commercial organisations, and legal chambers in Central London. Originally founded for photocopying, Legastat began offering scanning and indexing services in the early '90s as demand began to shift. Their hard copy scanning and indexing services are ideally placed to overcome the limitations inherent in processing and managing paper either in litigation or for archiving purposes.

### // THE CHALLENGE

Legastat mainly operated with manual flatbed scanners that required a lot of time to prep and process documents. The documents were typically old, damaged, and required a lot of preparation before scanning. This process relied heavily on quality control to correct improperly scanned documents and in the past, 50 - 75% of documents would need to be re-scanned. The company was able to process 1-2 files per day, with each file taking about 8-10 hours to complete. As demand for their services grew after acquiring additional government contracts, Legastat needed a process that improved their productivity, efficiency, and quality.

### // KEY CHALLENGES



**DEMAND FOR DOCUMENT SCANNING GREW RAPIDLY (GOVERNMENT CONTRACT FOR E-DISCLOSURE)**



**CURRENT SCANNING PROCESS IS VERY LABOUR INTENSIVE**



**NEED HIGHER QUALITY DOCUMENT SCANS**

## // KEY RESULTS

8x

INCREASE IN PRODUCTIVITY

50%

REDUCTION IN LABOUR

99%

REDUCTION IN NUMBER  
OF RE-SCANS

## // THE SOLUTION

In 2017, Legastat's General Manager, David Collings, set out to look for a better solution. After discovering OPEX® online, Legastat invested in a Falcon® scanner that increased their productivity and massively decreased their need for quality control while decreasing the number of staff by 50%. The company was now able to process any type of document in any condition faster than before. What previously took around 10 hours to complete could now be accomplished in about 20 minutes with minimal quality control. Legastat was also able to increase productivity from 1-2 files per day to 8-15 files per day. As a result, they have been able to provide superior customer service to their clients.

## // THE FUTURE

By implementing the one-touch scanning process, Legastat has increased productivity and efficiency throughout their business. With the ability to handle a wide variety of document types, they are prepared for a broader spectrum of clients in the future. As their business continues to grow, Legastat is exploring the option of adding additional Falcon scanners to allow their staff to focus on other parts of the business.

**"IT WOULD HAVE BEEN SO MUCH HARDER WITHOUT OPEX®."**

**-David Collings**  
General Manager, Legastat

**"THE OPEX® ENGINEER IS ONE OF THE BEST I'VE SEEN. BRILLIANT."**

**-David Collings**  
General Manager, Legastat