



A C H I E V E W O R K F L O W E X C E L L E N C E

**A global technology leader in high-speed
mailroom automation and document imaging**

A LEGACY OF INNOVATION AND SATISFIED CUSTOMERS

Since 1973 OPEX® has specialized in mail and document management processes that increase our customers' productivity, improve accuracy, and deliver significant cost advantages. These mailroom innovations and transaction processing solutions have resulted in a global corporation that sets the standard for document workflow excellence.

For over 35 years, we have been the leading producer of mail extraction equipment in the U.S.—serving small, medium and Fortune 100 companies alike. Our reputation has been built upon equipment renowned for increasing productivity and improving accuracy. That's why every major credit card company and hundreds of other financial processing centers have chosen OPEX to handle their remittance transactions.

Today, we serve thousands of organizations around the world in the financial services, insurance, healthcare, government, non-profit, utility, telecommunications, and educational marketplaces. Billions of transactions are processed every year in these industries using OPEX machines. We design, manufacture and service our equipment to meet the most stringent challenges of the global marketplace. We also continue to forge solid third-party partnerships with software vendors to provide our clients with fully-integrated solutions.

LISTENING AND RESPONDING TO CUSTOMER NEEDS

Over the years, we have remained committed to the values that built our success: understanding customer workflow problems and engineering innovative products that meet those market needs. This market-driven approach coupled with unparalleled service and excellent ROI value form the backbone of our long-term customer relationships.

We continue to provide ongoing customer solutions by leveraging a vertically integrated structure that anticipates and responds rapidly to market demands. Our extensive portfolio of worldwide patents is a testament to this technological leadership. We further ensure quality by controlling all aspects of production: every machine is designed, engineered, manufactured, and tested in our own facilities by OPEX employees.

We understand the pressures of the modern business environment. Our goal is to help you achieve the efficiency and accuracy required to compete in the global marketplace. We strive to accomplish that goal every day by proving ourselves in the most demanding applications.

Our extensive portfolio of worldwide patents is a testament to our technological leadership.

ACHIEVE WORKFLOW EXCELLENCE

OPEX brings experience and expertise to four central categories: Document Imaging, Mail Extraction, Mail Sorting, and Payment Processing. Our expert staff will accurately determine the ideal solution to meet your precise requirements. From specification, to design, to integration and training—OPEX delivers to meet your exact productivity requirements.

DOCUMENT IMAGING

Unique and efficient document scanning technology

Leveraging our expertise in financial payments scanning, OPEX has developed an impressive line of proprietary drop scanning workstations that excel at processing the most difficult imaging applications in just one step. These scanners handle a wide variety of documents in the industry without the need for careful stacking or jogging. Moving image capture upstream improves transaction integrity and reduces cost by eliminating the need for a separate document prep process.

Because of their ability to read barcodes, perform optical character recognition (OCR), optical mark-sense recognition (OMR), and magnetic ink character recognition (MICR), our imaging solutions have wide application in many industries. We can handle a wide range of document sizes simultaneously, deliver high-speed throughput, and support multiple capabilities to meet your needs.

MAIL EXTRACTION

Industry leading high-speed mail openers and extractors

Since 1973, OPEX has enjoyed tremendous success because of the engineering leadership first brought to mailroom automation. From small milling devices that open envelopes to single operator workstations to our high-speed, fully-automated extractors—no one offers more mailroom options to increase productivity. We offer solutions that require varying degrees of operator supervision and incorporate a variety of extraction technologies.

Our workstation extractors slit and hold open envelopes so that the operator can remove contents easily without damaging vital information. These extractors can also be integrated with OPEX scanners to capture digital images of contents and envelopes alike. Our combination extractor/scanners make the most unique product offering of its kind anywhere on the globe.

More than 900 million transactions are performed using OPEX workstations every month of every year.

MAIL SORTING

Fast and versatile mail sorting systems

With speeds up to 40,000 pieces per hour using only a single operator, OPEX mail sorters can tackle high volume applications. The intelligent design of our equipment can also accommodate the widest range of letters and flats—scanning and sorting in order to fully automate the process. In sorters equipped with the optional slitter module, we can even selectively open envelopes in designated sort groups.

OPEX sorters have gained widespread acceptance in the United States, and are now used to support numerous processing centers in various markets worldwide. We are proud to serve the needs of some of most prominent U.S. companies as well as many leading international firms and governmental agencies.

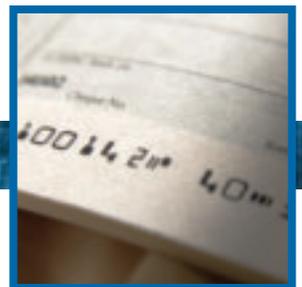
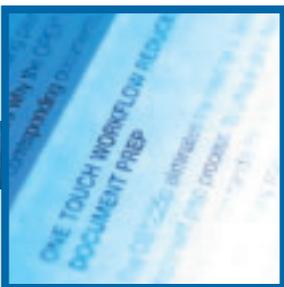
We offer mixed mail sorting systems, multi-purpose sorters, joggers, and additional ancillary products to streamline processes and increase throughput and efficiency. Moreover, our intelligent wireless robotics implementation is just one of the technological advancements that will drive our sorting systems into the future.

PAYMENT PROCESSING

Efficient, secure, and precise transaction automation

No other sector has higher transaction integrity requirements than the payment processing industry. Highly regulated and strictly enforced privacy laws require a unique combination of precision, security and speed. Our payment processing workstations are utilized by every major credit card company as well as utilities, telecommunications companies, and many of the industries that process the millions of transactions that our economy generates every day.

Our newest scanners and workstations allow you to process checks together with their corresponding documents, capture images and data, read MICR, print an audit trail, and sort transactions containing checks and larger documents—all in a single pass. They can even process torn, wrinkled, stapled, creased, and damaged documents. By reducing preparation time and creating data and image files, we make payment processing for the remittance market exceptionally profitable.



SERVICE COMMITMENT AND PERFORMANCE

OPEX's Direct Service Organization is the largest and most comprehensive service organization in the mail processing industry. For service and maintenance needs, our service department is available every hour of every day, ready to dispatch a local technician to assist our customers. All of our technicians are OPEX employees, not subcontractors. They have undergone rigorous training in the field and in the classroom, and receive continuing product education on a routine basis.

For many products, we even offer a 2-hour response time that sets the standard for service worldwide.

Knowledge, support, and a dedication to customer satisfaction make OPEX service the best in the industry. We design and build the very best workflow solutions and stand by them with the very best customer service.

