

OPEX United Kingdom

Carrington Business Park
Carrington, Manchester M314YR.

Tel: 0161.776.4033

Fax: 0161.776.2663

Email: SLee@opex.com

www.opex.com

Severn Trent post flows better with OPEX

As one of the world's largest leading suppliers of water and waste water treatment solutions and at the most competitive rates in the UK, Severn Trent Water prides itself on every aspect of service to its 8 million customers. This ethos is highlighted by the recent enhancement of their postal processing system with the installation of two new OPEX Model

72, the next generation of Rapid Extraction Desk (RED) plus an integrated conveyor system.

The new technology features an all-new feeder, milling cutter, and auto-jog transport – making it the most efficient way for one operator to open and extract a wide range of incoming mail. The Model 72 marks the first time that milling cutting technology has been offered on an OPEX Rapid Extraction Desk. This option is being made available in addition to OPEX's traditional, and highly regarded, slicing technology.

Milling cutting offers a smaller cut depth which significantly reduces the potential of cutting contents. The all-new feeder is fine-tuned for unmatched performance and gives the Model 72 the ability to handle intermixed envelopes of various thicknesses (up to 0.375") with ease. The machine has been engineered to automatically adapt to varying envelopes and reliably transport them through the track, all without operator intervention. In addition, the entire envelope path has been optimized to accommodate irregular envelopes. Innovative features like the auto-jog transport shifts contents away from both cut edges to achieve a new level of content protection. All of this results in a better

ability to process virtually all incoming envelopes with decreased downtime, higher quality, and greater overall throughput. Other new features include enhanced ergonomics, an optimised mail tray, and 20% more desk space.

Hayley Jones, team manager, of Severn Trent sets the scene:

"Our previous equipment was rather limited and basic and after very careful research we realised that the OPEX product was the best for our needs. At the heart of the matter are our customers and the ability to get their letters opened as quickly as possible so we can deal with the query and respond within our designated timescales.

"With the new resource we can now handle the situation faster than before and at optimum efficiency. It is very user friendly and the smart conveyor unit linked to one of the machines allows several people at the same time to access and distribute the contents for peak performance. The service back up is good and maintenance issues have all but been eliminated".

